

Recognition Insider



Faith Etumah

Faith Etumah began her career at The Center for Family Support, and is a truly dedicated Direct Support Professional. I would like to nominate Faith for her dedication to the families she works with, her job performance, and her ability to manage difficult situations. She can turn the most challenging situation into a learning experience.

Faith continuously demonstrates and exceeds the norm in the following competency areas:

Competency B & R:

Faith has developed great relationships with the individuals she works with by getting to know the participant through assessment and discovery. One of her Individuals is speech impaired and she is always able to identify his wishes and needs by making herself very familiar with the gestures the individual displays.

Faith promotes positive behavior and is always able to calm the Service Recipient. The Advocate said she always presents a calm demeanor and she brings out the best in his son.

Competency O:

Mrs. Etumah demonstrates team work with advocates, participants and supervisors; implementing behavioral strategies to apply to difficult situations where the Individual can easily get out of control.

She always gets together with the advocates to create plans for different situations that may present themselves with the Service Recipient. In the past, she mediated when the Service Recipient grabbed a person's eyeglasses they were wearing. This person became very agitated and threatened legal action. Faith used her skills to deescalated the situation by talking things out with the person. She worked as an intermediary between this person and the advocate over the phone (The advocate was not physically present) to avoid making the situation worse and to calm both parties down.

For these and many other reasons, I believe that Faith Etumah deserves to be nominated for Employee of the Month.

Stephanie Arevalo

Home Care & Respite Program Supervisor

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Special points of interest

- If you see someone who should be nominated for Employee of the Month, mention it to their Supervisor.

Employee of the Month 2019

<i>January</i>	<i>Linda Lemily</i>
<i>February</i>	<i>Ginna Gonzalez</i>
<i>March</i>	<i>Lori Ann Tucci</i>
<i>April</i>	<i>Neila Millien</i>
<i>May</i>	<i>Stephanie Ladson</i>
<i>June</i>	<i>Ernesto Castillo</i>
<i>July</i>	<i>Tanisha Wheeler</i>
<i>August</i>	<i>Adrienne Riddick</i>
<i>September</i>	<i>Faith Etumah</i>

Team Spirit
Cristina Perera

Team Spirit Nominee
Cambria IRA

Admin of the Quarter
Alexandra Garcia

Team Spirit
Innovative Planning Department

Admin of the Quarter Nominee
Shyanne Gadson

Admin of the Quarter
Amanda Williams
Maria Tichio

Supervisor of the Quarter
Rose Maria Guzman-Ortiz

Team Spirit Nominee
Livonia IRA
Richmond Hill

Employee of the Month Nominees 2019

January

Mariam Raza	Com Hab
Darryl Nobles	Com Hab

February

Rhonda Edwards	Com Hab
Carlis Duran	Home Care
Raul Rivera	Home Care
Carles Van Riel	Lincoln

April

Primottee Lee Chong	Sunset
Jasmine Adams	Bryant
Travis Duffus	Rosedale
Wendy Harry	Liberty
Tamara Lino	Livonia
Janet Beckford Simms	Arlington
Maria Paulino	Underhill

May

Lois Colon	Underhill
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June

Felecia Johnson	Sunset
Lyra Williams	Foch

July

Shama Jones	135th
Ashley Matthias	824 E 178th

August

Allison Birot	Livonia
Arlene Betancourt	Com Hab
Ashley Matthias	824 E178th
Daleiny Rodriguez	Home Care
Mariam Raza	Com Hab

September Tenure Acknowledgement

23 Years

Grabiner, Steven

21 Years

Calzado, Reynira

Rothberg, Susan

17 Years

Lemily, Linda

16 Years

Dellernia, Joann

Dickerson, Ebony

Reyes, Joseph

10 Years

Rodriguez, Dalieny

9 Years

Cropper, Joanne

Delvalle, Awilda

8 Years

Felipe, Silvania

Licorish, Jenna

Powers, Debra

7 Years

Rodriguez, Colpa

Torres, Maria

6 Years

O'connor, Donna

Swaby, Keisha

5 Years

Barksdale, Brandon

Chirico Dilisi, Grace

Duffus, Travis

Goldberger, Andrew

Jackson, Jennifer

Limeri, Melissa

Nunez, Jose

EMPLOYEE BIRTHDAY ACKNOWLEDGEMENT

SEPTEMBER 2019

H A P P Y

Happy
Birth*day*
TO YOU

On behalf of the entire Agency we wish you a very Happy Birthday and send you best wishes for much happiness in life and success in all you do.

May your birthday be the start of a year filled with good luck, good health and much happiness.

