

The Center
for Family
Support Inc.

Recognition Insider

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Special points of interest:

- If you see someone who should be nominated for Employee of the Month mention it to their Supervisor.

Be on the lookout

Invitations were mailed to the Annual Recognition Luncheon for 2017 nominees. Date is **May 23rd, 2018.**

Uwvie Adobo

Building and Maintaining Positive Relationships:

I had the pleasure of observing Uwvie interact with Will during a community based Yoga class. Uwvie was so wonderful with Will as well as with all of the individuals who were in attendances. During the class, his encouragement made each feel good. He has an engaging personality and I can tell that he loves what he does. At a recent training, the trainer described what she calls “Magic Staff”, those staff who just have a natural ability to connect and support others. Uwvie is definitely a Magic Staff.

Will’s mom shared the following:

Uwvie – is an amazing person with a naturally big heart. He is also a deep intellect with a true love of art. He has expanded Will’s horizons as he joins

him to explore museums and galleries throughout Manhattan. He also knows how to really look and listen. He invites people into his circle of friends including Will. Uwvie knows how to joke with him, gently teases him. Never forgetting to treat Will with kindness and respect, and at the same time, he treats him like a guy – not like a child, not like someone who needs care.

The best pictures I have are of Will laughing with Uwvie. Genuine happy laughter. He and Uwvie have traveled all over the City, they have gone to Comic Con, bookstores, comic book stores, movies, every museum in Manhattan and beyond. Uwvie is always up for an adventure. At the same time, when Will was sick, Uwvie was able to care for him and attend to his needs. I know that of all the people who have ever worked with Will, Uwvie is the one who “sees” him best. It is hard to really see someone and I don’t know if it is because of who he is or because Uwvie’s wife has long worked in the world of I/DD, but Uwvie seems to have naturally picked up a lot of techniques and skills, and he is very accepting of differences and differently-abled. Uwvie is just such a nice, easy guy. Our nickname for him is “the Gentle Giant”. We deeply love him and can’t



Supervisor of the First Quarter Yiranny Almonte

Mrs. Yiranny Almonte has been working in the Home Care/Respite Dept. for the past three years and has grown tremendously as an administrator. She has proven to be very professional with her peers and senior managers. Yiranny was promoted two years ago to Senior Supervisor in my dept. After this promotion, she was empowered to handle everything in my absence.

Mrs. Almonte supports over 60 individuals in the boroughs of the Bronx and Queens. In the last two years, our satisfactory surveys prove evidence of her excellent work. All of her families praise her job performance. Yiranny is always helping other supervisors with issues or trainings offered. I have received calls from families in the Bronx, Queens and Brooklyn that she used to oversee praising her work with families. On many occasions, I have heard her approach with staff and families. She always maintains patience and a caring attitude while helping families. She is an exemplary advocator. Yiranny always acknowledges her staff for their good performance. She is always thinking of ways to further train her staff and support her DSPs.

Yiranny is always prepared to take on new responsibilities. She has proven herself very capable during Audits. Yiranny was able to complete all her tasks and help others with paper work. She adapts very easily to any situation and maintains a positive attitude.

Yiranny maintains constant communication with others and myself. Her follow through tasks has proven successful. She is very respectful and her paper work is always on time.

It is an honor to work alongside Yiranny Almonte. She is an example of what a supervisor should be.

*Martha Espinoza
Director of Homecare & FSS*



*“Yiranny always
acknowledges her staff
for their good
performance.”*

Admin of the First Quarter Lakisha Grady

Lakisha has been with The Center for Family Support, Inc. since March 2007 and has proven to be a great asset to the Human Resources Department. With her high-spirited attitude and sense of humor, she makes working within the Human Resources department a joy and works well with her peers and management.

In November 2017, Lakisha attended a Worker's Compensation hearing and we received compliments from the Attorney that she was extremely professional and well-prepared for the hearing. In addition, Lakisha knew the facts of the case, which made a huge difference in the outcome and decision; even the Judge was very impressed.



Additionally, since the onset of the New York State Paid Family Leave Act, Lakisha has taken on this additional task with ease. She has taken the initiative to find out additional information and has completed on-line training.

With her pleasant demeanor and eagerness to learn, Lakisha continues to grow in the Human Resources department, and in my absence, she ensures any pending projects are completed. It is a pleasure to work with Lakisha as she continues to play an integral role in the HR Department

*Melonie Singleton
Assistant Director of Human Resources*

*“With her pleasant demeanor
and eagerness to learn,
Lakisha continues to grow in
the Human Resources
department...”*

Team Spirit Community Services

Competency A: Supporting a person's unique capacities, personalities and potential

Competency B: Getting to know the person through assessment/discovery

Competency C: Prompting advocating with the individual

Competency H: Developing Professional Relationships



Vera Ikeagu, Joan Marquez, Charlette Rattigan, Rachel Cadet, Jen Solis and Anndrena Bernard is a team that assist an individual in the community. The individual lives by herself after living in a group home setting for many years. The Team continues to guide her as she makes everyday decisions to comes with living outside a group home setting. She not have contact with participants or have interaction with any group home or supportive home setting.

She currently lives in the community with the assistant of three DSPs. They provide assistance and support to her with financial matters, shopping, apartment maintenance, medical appointments and other needs. The team with her support determined, it was necessary to add an evening staff, providing her three shifts. She now has the company and support she needs to no longer fell alone after staff leaves.

As a result of the added support and guidance, she has been able to build a stronger relationship with her sister, which is very important and valuable to her. The Team, including the participant, have used innovative ways to make the transition to the community and independent living as smooth and as comfortable as possible, while trying to keep her safe and equip her with tools to make the best decisions for herself. The entire team is always looking for ways to assist her without limiting her ability to make decisions and come up with ways to help herself. They also try to come up with ways to include her in the community in a safe and appropriate way.

Competency J: Showing respect for diversity and inclusion

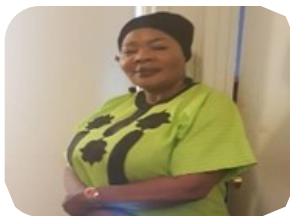
Competency O: Promoting positive behavior and supports

She recently had a birthday and wanted to celebrate with a party. Along with her team, a party was planned. She wanted to wear a tuxedo and was very happy to have been able to. She had a wonderful time.

They made her favorite foods and had a joyous time. The participant ensured her apartment was spic and span for this event, with the encouragement and assistant from the staff. She was so happy and excited and you could see she felt very special and happy.

Diana Collins, Director of MSC

Christine Powers, Assistant Director of Community Services



"The Team, including the participant, have used innovative ways to make the transition to the community and independent living as smooth and as comfortable as possible"



Celebrating 20 Years



*Honor is bestowed upon
Minnie Owens
for being an exemplary
employee for
20 Years
Happy Anniversary!*

Employee of the Month – 2018

January

Klon Myers

February

Adriana Ruggiero

March

Uwvie Adobo

Nominees

Employee of the Nominees– 2018

Kimberly Castrogiovanni –Admin

January

| | |
|----------------------|-----------|
| Maria Paulino | Com Hab |
| Janet Beckford-Simms | Arlington |
| Allison Birot | Livonia |
| Jesus Mendez | Com Hab |

Admin of the First Quarter

Lakisha Grady

Supervisor of the First Quarter

Yiranny Almonte

February

| | |
|---------------|-----------|
| Eliza DeArmas | Home Care |
| Laila Straker | Crotona |

Team Spirit

Community Services

Vera Ikeagu

Joan Marquez

Charlette Rattigan

Rachel Cadet

Jen Solis

Anndrena Bernard

March

| | |
|---------------|---------|
| Bryan Eppich | MSC |
| Dyanna Harris | Com Hab |
| Janelle Jones | Crotona |

*“Personalized Support
for a Meaningful Life”*

