

THE CENTER FOR FAMILY SUPPORT

CFS Recognition Insider



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February Nominees

Michael Beckford—
Crotona

Nicole Arce—MSC

Rachelle Pierre-Louis
Com Hab

Nyenk Subah _
Bryant

Errol Charles -
135th Street

Jessica Threatt—
Ozone

Madelyn Williams &
Stephanie Ladson—
Lincoln

Ana DeLacruz—Kelly

Jennifer James—
Oberman

Migdalia Rivera
Simpson

Victor Johnson
-163rd St,

February 2016 Employee

Congratulations!

Marie Remy



Marie has been working for CFS as a Community Habilitation Specialist since 2006 and she has been working with the same two individuals for many years. Other staff have come and gone, but Marie has been a source of reliability consistently throughout these years for these two siblings. Marie has adapted her own schedule to be able to continue to work with them. Marie's willingness to adapt and to be flexible is part of what makes her a dedicated employee, but it is her demeanor and the relationships she has formed with two very different individuals within the same home that sets her apart.

These two service recipients can often clash with one another and Marie must pay special attention to ensure that feelings of jealousy do not form. Marie works with each of them, teaching tolerance and acceptance of one another's unique differences and similarities. Most of the time, they prefer separate rooms of the home to avoid frustrations and this is an accommodation that Marie must be sensitive to. Despite the unique challenges she is faced with, Marie puts forth an optimistic attitude and she has a gentle way to encourage her service recipients. In particular, Marie has encouraged one of her individuals to work on his artistic abilities and he is now interested in perhaps becoming an illustrator one day. Marie works with him to draw pictures to the short stories they read together as practice and he has shared some of his work, which is hanging in the LI office.

As an employee, Marie is punctual and she gets her job done correctly. Her paperwork and communication are efficient and she is always cooperative with the requirements of the position. Marie is very professional; she is also warm and easy going. When I asked the mother of the two service recipients she works with to tell me how Marie is as an employee in their home- I was told "Marie is more like a family member to us. She is honest, responsible, dependable, trustworthy, punctual, and cooperative. Whenever we need her, she is always there. She gives us peace of mind when our children are in her care and they respond to her very nicely."

Marie "does what needs to be done" and this is a testament to her dedication as a Direct Support Professional. She is not deterred by difficult behaviors and she has shown that she is able to handle sensitive situations with respect for the individual(s) and with regard to the autonomy of a family's home.



Special Recognition

Kings & Friendly's IRAs.

The staff at King's & Friendly's Residences varies in length of employment from one year to 11 years. The staffing team has encountered varying challenges and issues providing care and assistance to an individual who is medically and behaviorally involved.

The team has demonstrated the Core Competency area of Supporting Health and Wellness with emphasis on team work to meet the daily challenges and to ensure that the individual receives the best care possible despite the medical challenges of recurring refusals of treatment and care that could result in serious medical complications. Staff has adapted nursing home skill sets to care for an individual who is involved medically. They constantly meet and adjust to the needs of the individual and perform more than the normal DSP role. Their advocacy skills help this individual to lead a normal life, in a homely environment.

The entire team demonstrates the Core Competencies of Developing Professional Relationships and Exhibiting Professional Behavior. They implement the evolving plan for the individuals amidst challenges to ensure the individuals are safe. They are resilient while maintaining daily routines within the demands of their duties. But mostly being able to provide care with a smile, they exceed the expectation to meet the needs of all the individuals they serve and do it with grace and compassion, routinely.

Under the leadership of Residence Manager, Karene Griffith, the staff has gone over and beyond the call of duty, despite the challenges they face daily. Ms. Griffith has also supported the staff and emphasized professionalism on a daily basis. Ms. Griffith uses "hands on" training with staff, which brings together a sense of great team work. I nominate the entire team at King and Friendly's for their outstanding work in the face of adversity.

January 2016 Winners

Rosemary DeCarlo

Natalie Paul

Nominees

Joy Sackey - Oberman

Nicole Arce—MSC

Bamidele Ayilola—Access VR

Petra Doldron— Lincoln

Jennifer Jackson—Com Hab

Adriane Riddick—Liberty

Erica Simes—Kings

Rosemarie Miller -Riverdale

