



# Recognition Insider

## Latoya Durham

Latoya Durham has been with CFS since July 2016. She exhibits many core competencies.

Mrs. Durham is being nominated for her excellence in **Competency Area P: Supporting health and wellness**; She demonstrates strong knowledge and understanding of all individuals' medical, physical, psychological, and dental health care needs. Ms. Durham was in the community with an individual who fell. She did not hesitate and took the initiative to seek medical attention without any needed direction from management. Ms. Durham stated "I needed to ensure the individual received the proper medical attention right away". This is an example of knowledge and understanding for an individual's medical care needs.

Mrs. Durham is being nominated for her skills in **Competency Area V: Supporting Active Participation in the Community**; She demonstrates Supports community connections and activities through personal interest, contribution and productivity. She is a CFS part time employee who works Saturday-Sunday 9 am-5 pm. An individual requested to attend ABC Good Morning America Friday summer Concert Series and requested Mrs. Durham accompany her. On Friday 5/19 at 4 am Latoya reported to Crotona to accompany individual to see their favorite band "Green Day" perform live in Central Park. On returning home individual stated "we had a blast Latoya is the best it was awesome going with her we had so much fun". The individual later presents a list of upcoming events and states "I am requesting Latoya bring me to these events." This individual does not trust easily. Latoya has gained the trust of this person and she supports positive behavior. Latoya ensures to maximize her working time to provide our individuals with the necessary tools to build positive behaviors and relations in their day to day lives.

Mrs. Durham also displays excellence in **Competency Area C: Promoting Advocacy with the Individuals**. Ms. Durham also accompanies two individuals to advocacy meetings twice a month; Providing opportunities for the individual to be a self-advocate. Both individuals state since attending advocacy meetings they feel empowered and are learning the importance of advocating for themselves. Mrs. Durham takes pride in accompanying individuals and gives updates and insight of the advocacy meetings to management upon return to the residence.

Latoya supports the individual's health and wellness, Supports & promotes Active Participation in the Community, as well as Promotes Advocacy with the Individuals. She demonstrates compassion and dedication to everyone she provides supports for. Mrs. Durham is a true asset to Crotona and highly deserving of this recognition.

*Carolyn Giambastiani*

*Assistant Residential Manager, Crotona IRL*

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### Special points of interest:

If you see someone who should be nominated for any category, please mention it to their Supervisor

If you have not received your Awards Certificate, Please Contact Annmarie @ 212-629-7939 ext. 210

The Center for Family Support Inc.

**EMPLOYEE OF THE MONTH WINNERS- 2017**

<b><u>Month</u></b>	<b><u>Name</u></b>	<b><u>Department</u></b>
<b>January</b>	<b>Annie Sistrunk</b>	<b>Kelly</b>
<b>February</b>	<b>Denise Myers</b>	<b>Riverdale</b>
<b>March</b>	<b>Soo Kang</b>	<b>135th</b>
<b>April</b>	<b>Maria Asencion</b>	<b>Com Hab</b>
<b>May</b>	<b>Latoya Durham</b>	<b>Crotona</b>



**Supervisor of the Quarter**

**Arnaldo Giraldo**

**Admin of the Quarter**

**Raniyah Funn**



**Employee of The Month Nominees-2017**

**January**

Annette Aponte	Medical Coordinator
Soo Kang	135th
Denise Myers	Riverdale
Jenny McNally	Bryant
Carles Van Riel	Lincoln
Sunde Lovett	Crotona

**February**

Loude Lorjuste	Homecare
Allison Birot	Livonia
Steven Houston	Hale
Janiquwa Morrison	Broadway
Wendy Harry	Liberty

**March**

Janelle Jones	Crotona
Migdalia Rivera	Simpson
Myles Surland Van Tams	Crotona
Floyd R. Calder	Sunset

**April**

Michael Diaz	Com Hab
Migdalia Rivera	Simpson
Joyce Moulton	Com Hab
Angelique Gomez	Com Hab
Mirsada Oliveras	Homecare



**May**

Savion Byfied	Hale
Charise Rand	Cary