

Recognition Insider

July 2017

Onica Chan

Onica Chan began her career with CFS in the TBI Department as an HCSS. In April, she began working as a Community Habilitation Specialist and since that time, has developed a good rapport with her service recipient. Her intuition and dedication to his well-being have allowed him to make steady progress.

Competency Area C: Promoting Advocacy with the Individual

Onica has encouraged her service recipient to speak up for things he wants/needs. She has reminded him of the importance to communicate with his MSC and his landlord when there are issues in his apartment and/or benefits so they can help him resolve issues in a timely manner. She has communicated for her service recipient when he is too overwhelmed to do so or is confused on what needs to be done and the steps to be taken to get them done. It is important to note that this particular service recipient moved into his own apartment and lives by himself, so promoting and supporting his self-advocacy skills is of utmost importance for him to reside safely and comfortably in his apartment.

Competency Area H: Developing Professional Relationships

Onica is always willing and responsive. She engages in mutually respectful partnerships with everyone on his service team. She doesn't hesitate to ask for my advice or guidance on a given task. She appreciates and understands her role with this recipient is not secular; rather, she is a member of a team for his benefit.

Competency Area N: Exhibiting Ethical Behavior on the Job

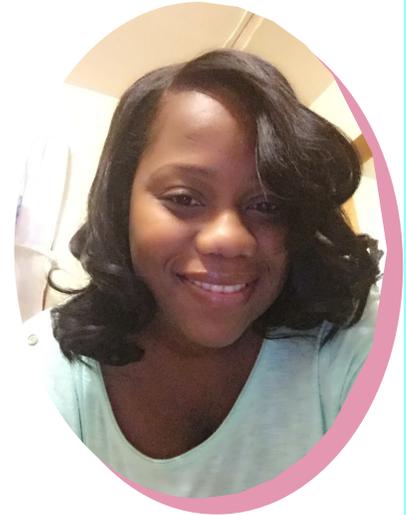
Onica understands and follows the DSP Code of Ethics, particularly in her accountability. CFS is the representative payee for this recipient and she has agreed to take on the responsibility of managing his funds so he is able to withdraw from his account. This is a big responsibility, as she has to encourage and promote him to spend his money on necessities and remind him to prioritize and keep track of his spending. This recipient has developed trust for Onica as she treats him with dignity and respect.

Competency Area P: Supporting Health & Wellness

Despite the challenges associated with this recipient being a picky eater, Onica continues to remind him of the importance of staying hydrated and eating throughout his day. She has even brought food to him from her own home when he has not had any. (He prefers take out and fast food and often refuses to spend his own income on groceries.) While her service recipient chooses to smoke and Onica respects that choice as one of an independent adult, she encourages him to live a healthy lifestyle and reminds him of what that entails. Furthermore, it is important to note that this individual does not like to see doctors; however, with Onica's guidance, he has agreed to go to the doctor accompanied by Onica on a few occasions and she has encouraged him to get nicotine patches and cream for his skin.

Onica has been a great asset in this individual's ability to live a lifestyle of informed decisions. She understands the importance of his dignity, freedom and privacy, but also the need for oversight with particular situations as they may arise. Her calm interactions with him have resulted in the creation of a nice, professional relationship between the two of them. It is for this and the other reason previously stated that I do feel she should be acknowledged for her efforts as The CFS Employee of the Month.

Danielle Powers
Community Habilitation Supervisor



Special points of interest:

- *If you see someone who should be nominated for Employee of the Month mention it to their Supervisor*
- *If you have not received your Awards Certificate, Please Contact Annmarie @ 212-629-7939 ext.210*

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Previous Mentions 2

The Center for Family Support Inc.

Employee of The Month Nominees-2017

January

Annette Aponte	Medical Coordinator
Soo Kang	135th
Denise Myers	Riverdale
Jenny McNally	Bryant
Carles Van Riel	Lincoln
Sunde Lovett	Crotona

February

Loude Lorjuste	Homecare
Allison Birot	Livonia
Steven Houston	Hale
Janiquwa Morrison	Broadway
Wendy Harry	Liberty

March

Janelle Jones	Crotona
Migdalia Rivera	Simpson
Myles Surland Van Tams	Crotona
Floyd R. Calder	Sunset

April

Michael Diaz	Com Hab
Migdalia Rivera	Simpson
Joyce Moulton	Com Hab
Angelique Gomez	Com Hab
Mirsada Oliveras	Homecare

May

Savion Byfied	Hale
Charise Rand	Cary

June

Wendy Harry	Liberty
Michael Beckford	Crotona
Jasmine Adams	Bryant

July

Wendy Harry	Liberty
Jasmine Adams	Bryant



We Care... We Listen... We Help



EMPLOYEE OF THE MONTH WINNERS- 2017

<u>Month</u>	<u>Name</u>	<u>Department</u>
<i>January</i>	<i>Annie Sistrunk</i>	<i>Kelly</i>
<i>February</i>	<i>Denise Myers</i>	<i>Riverdale</i>
<i>March</i>	<i>Soo Kang</i>	<i>135th</i>
<i>April</i>	<i>Maria Asencion</i>	<i>Com Hab</i>
<i>May</i>	<i>Latoya Durham</i>	<i>Crotona</i>
<i>June</i>	<i>Monifa Abrams</i>	<i>Sunset</i>
<i>July</i>	<i>Onica Chan</i>	<i>Com Hab</i>

Supervisor of the Quarter

Arnaldo Giraldo
Virginia Roman

Admin of the Quarter

Raniyah Funn
Lynne Thach

Team of the Quarter

Oberman Residence