

The Center For Family Support Inc.

# Recognition Insider

## Employee Of The Month Janelle Jones

Janelle Jones, Medical Coordinator at the Crotona IRA, has been awarded employee of the month for September 2016. She has been employed with CFS for over two years.

**Janelle supports health and wellness competency P:** Janelle demonstrates strong knowledge and understanding of all individuals' medical, physical, psychological, and dental health care needs. She has forged positive and productive relations with many of the psychiatry and medical doctors of our individuals she provides services for.

**Janelle exhibits competency B:** getting to know the person through assessment and discovery. She evaluates the ways in which past and current events as well as environmental factors may affect the way the person acts/reacts to others. Janelle is able to add vital input for individuals to receive proper treatment plans. Janelle encourages and supports problem solving and coping skills to the individuals she provides services for.

Janelle uses her skills in **supporting crisis prevention, intervention and resolution competency R:** She demonstrates respect for all other's safety. When Janelle is faced with a challenging behavior she is able to re-direct our most challenging behaviors with grace and ease. Janelle is able to bring a calm atmosphere to the residence.

**Janelle promotes positive behavior and supports. Competency O:** Janelle demonstrates team work with individuals, co-workers and families, implementing positive behavioral strategies consistent with available behavior plans supports. Janelle's favorite slogan at the residence is "teamwork makes the dream work". Janelle extends her knowledge to new staff to ensure her co-workers feel supported. Janelle provides in the moment trainings for new medical coordinators. Janelle extends herself and goes on appointments with new colleagues to show them the locations and how to interact with providers.

Crotona was short two medical coordinators. Janelle shined through this transition, She ensured all medical coordinators duties and responsibilities were met accurately and in a timely manner, all medical appointments were scheduled and attended for all individuals.

One of our individuals dream vacation was to visit Orlando Florida. The individual needed additional documentation to be able to travel. Janelle took the initiative to research methods and processes, to ensure the individual was able to obtain proper documentation for travel. Janelle also accompanied the individual to retrieve a copy of their birth certificate and before we knew, it the individual's dream vacation was booked. The individual came back full of joy; stating "*it was truly my dream vacation mostly because Janelle was on vacation with me*".

Janelle was recently presented an opportunity to take part in a few different CFS committees due to her work ethic, work performance and knowledge in many areas. Janelle has gladly accepted this opportunity. Janelle has been promoted to Senior Medical Coordinator. Ms. Jones is a true asset to Crotona and highly deserving of this recognition.



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### Special points of interest:

If you see someone who should be nominated for Employee of the Month mention it to their Supervisor

## Supervisor of the Quarter Kristin Alameda



Kristin Alameda has been employed with CFS for seven years. Kristin has been selected for the Supervisor of the Quarter award for the month of September 2016. In her role as a Senior MSC Supervisor she exhibits core competencies: F, L, H, and M.

**Exhibiting Competency F (Building and Maintaining Relationships)** Kristin is supporting a full caseload of individuals as their direct MSC. We have had vacancies for some time and she has stepped up to ensure continuity of care. She helps the individuals she supports to access needed services to achieve outcomes based on strengths and interest. We have received many commendation from individuals and families acknowledging her hard work, dedication and kindness.

**Exhibiting Competency L (Education, Training, and Self Development Activities)** Kristin always demonstrated enthusiasm for learning and teaching others. She is a hands on supervisor and takes the time to support the MSC's in any way needed. She adjusts her teaching style to meet various learning skills. She gives positive feedback and always shows appreciation for her staff.

**Exhibiting Competency M (Organizational Participation)** Kristin embodies the mission and culture of CFS. She is a co-leader of a THERAP work group and has assumed this responsibility with pride. She also participates in the strategic planning process as a way to help use her problem solving skills to support the agency to continue to grow. She has developed and utilizes systems to ensure MSC compliance standards are met and has met this expectation with the staff she supervises.

**Exhibiting Competency H (Developing Professional Relationships)** Kristin is always available. She will answer her phone at 6 am or 10 pm. She will make herself available to assist MSCs at meetings, she will stop what she is doing to meet with a family in need, talk to the individuals we support, assist management or anyone who is in need. Kristin demonstrates respect for all. She takes time to speak to individuals, families, colleagues in a respectful kind manner. She is always thinking about ways to help the individuals we support. She keeps that at the fore front of all of her decisions.

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*“She is a hands on supervisor and takes the time to support the MSC's in any way needed.”*

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Diana Collins, Director, MSC  
Linda Schellenberg, Director,  
Community Services



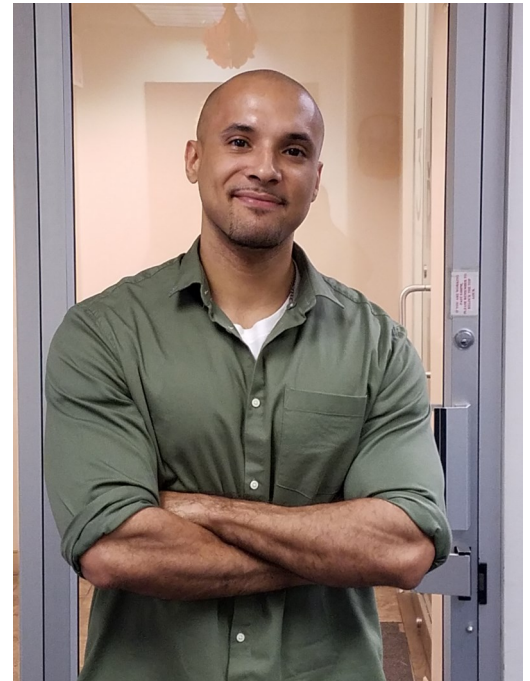
## Admin. Of The Quarter Luis Bonnet

Luis has been employed with CFS for eight years. Luis has been selected for the Admin. Of the Quarter award for the month of September 2016. Luis exhibits core competencies, H, I, and L.

**Exhibiting Competency H (Developing Professional Relationships)** Luis supports many different departments including Accounting, Program Services and Quality Improvement. He is always willing to assist anyone when they need it . Everyone Luis works with has good things to say about him.

**Exhibiting Competency I (Exhibiting Professional Behavior)** Luis is consistently professional with everyone. He can be relied on to get tasks completed accurately in a timely manner. Luis will adjust his schedule to assist others if there is a project or task that needs immediate attention, Luis is always willing to lend a hand to task that does not fall under his job description for example; if a department needs help to move boxes he will assist. He will go to different offices to work with supervisors when they need assistance. He is always pleasant and patient with everyone.

**Exhibiting Competency L ( Education, Training and Self Development Activities)** Luis continuously learns new skills that enhance his job performance. Over the past year he has become skilled using DOMO. Luis applies these skills to help the organization analyze data.



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*“Luis will adjust his schedule to assist others if there is a project or task ....that does not fall under his job description ...”*

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Employee of The Month - Nominees 2016



**January**

**Natalie Paul** Case Management  
**Rosemary Decarlo** Comm. Hab.  
 Nicole Arce Case Management  
 Bamidele Ayiola Comm. Hab.  
 Joy Sackey Oberman  
 Rosemarie Miller Riverdale  
 Adrienne Riddick Liberty  
 Erica Simes King Supervised  
 Petra Doldron Lincoln

**February**

**Marie Remy** Comm. Hab.  
 Ana Delacruz Kelly  
 Rachele Pierre-Louise Comm. Hab.  
 Michael Beckford Crotona  
 Jennifer James Oberman  
 Nyenk Subah Bryant  
 Nicole Arce Case Management  
 Errol Charles 135 St.  
 Jessica Threatt Ozone Park  
 Madelyn Williams Lincoln  
 Stephanie Ladson Lincoln  
 Migdalia Rivera Simpson  
 Victor Johnson 163 St.

**March**

**Jared Johnson** Comm. Hab.  
 Melissa Hanna Comm. Hab.  
 Denise Valdez Comm. Hab.  
 Shanika Hoilette Bryant Ave.  
 Paul Johson 135 St.  
 Madelyn Williams Lincoln

**April**

**Carol Hays** Comm. Hab.  
 Annette Aponte Underhill  
 Kelica Burroughs Simpson  
 Jesse Calvin Liberty  
 Aviance Cox Friendly  
 Lillian Jalloh Bryant Ave.  
 Victor Johnson 163 St.  
 Amanda Hall-Pratt 178 St.  
 Jeneba Kargbo Richmond  
 Inez Serrano 135 St.  
 Lynette McFarlene Residential Prog.  
 Admin.

**May**

**Neshamah Pinney** Crotona  
 Brittany Simmons Crotona  
 Erica Vaiana Comm. Hab.  
 Loude Loriuste Homecare & FSS

**June**

**Brandon Barksdale** Lincoln  
 Jeanne Smith Comm. Hab.  
 Lillian Jalloh Bryant Ave.  
 Maurice Mitchelson 135 St.  
 Ebony Williams Riverdale  
 Lousie Toney Broadway  
 Robert Soria Homecare  
 Nira Marius Liberty

**August**

**Myles Surland Van Tams** Crotona  
 Christine Funn Livonia  
 Dellon Jones Livonia  
 Paris Ricks Livonia  
 Donnya Perkins Comm. Hab.  
 Kristen Nelson Comm. Hab.  
 Miriam Johnson Comm. Hab.  
 Andois Carrasco Day Hab.  
 Walia Perez Comm. Hab.  
 Justin Vecchione Comm. Hab.  
 Yahel Gilbert Parent / In-Home Training  
 Javier Ruiz Homecare / Respite  
 Margarita Sanabria Homecare  
 Grace Delisi-Chirico Self-Direction  
 Unique Destasio Comm. Hab.  
 Octavia Robinson King  
 Terry Charles Lincoln  
 Paulette Morrison 824 178 St.  
 Jonathan Ortiz 35 St.  
 Nina Marius Liberty  
 Janet Beckford Arlington  
 Valerie James 163 St.  
 Lakenya Bryant Residential Manager

**September**

**Janelle Jones** Crotona  
 Deandrea Jiggetts Riverdale  
 Ebony William Riverdale  
 Frank McArthur Riverdale  
 Felecia Phillips Riverdale  
 Daniel Joseph Riverdale  
 Rosemarie Miller Riverdale  
 Jeremey White Riverdale  
 John Lee Riverdale  
 Nira Marius Riverdale  
 Lady Martinez Behaviorally  
 Challenged  
 Lakenya Bryant Residential  
 Manager  
 Barbara Cotman MSC

**July**

**Amanda Hall-Pratt** 178 St.  
 Myles Surland Van Tams Crotona  
 Sharon Downer Crotona  
 Regina Howell Underhill  
 Damon Postell 135 St.  
 Rosemarie Miller Riverdale



**Supervisor of The Quarter Winners**

1st Quarter *Carolyn Giambastiani*  
 Crotona IRA  
 2nd Quarter *Minnie Owens*  
 Broadway IRA  
 3rd Quarter *Kristin Alameda*  
 SI Office

**Nominees**

*Sarah Toussaint* Ozone IRA  
*Meril Brandt* Lincoln IRA

**Admin. of the Quarter**

1st Quarter  
*Kimberly Castrogiovanni* SI Office  
 2nd Quarter  
*Ilene Hales* Main Office  
 3rd Quarter  
*Luis Bonnet* Main Office