

Recognition Insider

Volume 3, Issue 4

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Admin of the Quarter

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May 2017

The Center for Family Support Inc.



Maria Asencion

Maria Asencion has been working with the agency since May 24, 2010 supporting the lives of each participant she has worked with. She has supported the emotional, physical and well-being of each participant.

Competency Area A: Supporting a person's unique capacities, personality and potential

Maria has demonstrated respect for each individual she works with; she gives each the opportunity to express them self without making

judgments. She listens carefully with respect and interest. For Example she has helped an individual with their personal appearance by suggesting appropriate clothing that they may like. When making suggestions, Maria uses a passive tone of voice which makes it easier for participant to be open to accepting advice with a positive attitude.

Special points of interest:

If you see someone who should be nominated for Employee of the Month mention it to their Supervisor

If you have not received your Awards Certificate, Please Contact Annmarie @ 212-629-7939 ext.210

Competency Area O: Promoting positive behavior and supports

Maria recognizes achievements made by her participants even if they are not big improvements. An individual she works with has a hard time keeping their apartment clean. Maria has encouraged the individual to make small efforts to complete chores so that the living conditions are healthy.

> Community Services Supervisor Melissa Liranzo





The Center for Family Support Inc.

Arnaldo Giraldo Supervisor of the Quarter



Arnaldo takes pride in his responsibilities as the advocate for the individuals we serve. Arnaldo has a great working relationship with the individuals, his peers at CFS and outside providers. He is often commended for his trustworthiness and efficiency of supports that he provides.

Arnaldo demonstrates most, if not all, areas of core competencies in his provision of service. He demonstrates respect for everyone he encounters. He does his best when assisting individuals with processing any desire and/or support they may need, and come up with a viable solution. He makes sure to tap into the individuals' strengths and preferences when assisting with linkage and referral to new supports. Arnaldo supports the individuals on his case load to use their voice in advocating for themselves. He makes sure to provide assistance with holding others responsible for the individuals' care for anything that they've been tasked to do.

Arnaldo ensures that the health and wellbeing of the individuals is maintained. He participates in interdisciplinary discussions about the health care needs of each person. Arnaldo always maintains a positive attitude towards his peers and the individuals. He is always respectful and professional. It shows in his tone when speaking, in his demeanor as well as his documentation. Arnaldo has great leadership and serves as a mentor to his peers. He readily shares information and provides assistance when asked without hesitation. Arnaldo is a fine example of the good service we provide as an agency.

> Director of MSC Diana Collins





The Center for Family Support Inc.

Raniyah Funn Admin of the Quarter



Competency area I: Exhibiting Professional Behavior

Raniyah Funn has been with CFS for 8 months. She has been a tremendous asset to the Admin department. She is very organized and reliable. Her ability and enthusiasm to learn quickly was conducive to her being able to jump right in to her position.

Raniyah is interchangeable in the Admin department and is willing and able to cover for any of her teammates no matter the task. She is always available to step in if a team member is unable to for any reason. If she doesn't have an answer to a question, she will make sure to find the answer.

Her soft-spoken and professional demeanor is greatly appreciated and very valuable in dealing with a displeased caller or visitor. Her ability to problem solve or seek assistance in problem solving when she is unable to is a vast quality.

Overall, it is a pleasure to have Raniyah as a part of my team and to know that I am able to depend on her.

Administrative Assistant Ilene Hales Annmarie Malcolm





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EMPLOYEE OF THE MONTH WINNERS-2017

Department

Riverdale

Com Hab

Kelly

135th

Annie Sistrunk

Denise Myers

Name



<u>Month</u> January February

March

April

Soo Kang

Maria Asencion

Supervisor of the Quarter Arnaldo Giraldo

<u>Admin of the Quarter</u> Raniyah Funn

Employee of The Month Nominees-2017





January **February** March Annette Aponte Medical Coordinator Loude Lorjuste Homecare Janelle Jones Crotona Soo Kang 135th Allison Birot Livonia Migdalia Rivera Simpson Denise Myers Riverdale Steven Houston Hale Myles Surland Van Tams Crotona Jenny McNally Bryant Floyd R. Calder Janiquwa Morrison Broadway Sunset Carles Van Riel Lincoln Wendy Harry Liberty Sunde Lovett Crotona <u>April</u> Michael Diaz Com Hab Migdalia Rivera Simpson Joyce Moulton Com Hab Angelique Gomez Com Hab Mirsada Oliveras Homecare Page 4 Recognition Insider