



The Center for Family Support Inc.

Recognition Insider

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January 2017

Jeanne Smith

Jeanne Smith has been working as a Community Habilitation Specialist for The Center for Family Support since 2007 and has developed a strong and trusting relationship with our service recipients during this time. I feel she has displayed the core competencies in her efforts with our individuals.



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Competency Area F: Building and Maintaining Relationships

Jeanne encourages the individual she works with to maintain relationships. Jeanne will help rehearse situations with the individual before they occur to lessen anxiety and to help her have more self-assurance. Most recently, Jeanne has been focusing on discussing work related situations. Jeanne also is instrumental in helping this individual create and maintain relationships in her local community through volunteer opportunities and involvement with her parish. Jeanne also helps our recipient to advocate for herself and rehearses ways to communicate more effectively when she is feeling overwhelmed, etc. in social situations with family, friends, colleagues, etc.

Competency Area V: Supporting Active Participation in the Community

One such relationship that has become very important in the individual's life is with a local cat shelter. Our service recipient loves animals and Jeanne has helped to connect her with this volunteer opportunity. At least once a week, the individual socializes with cats that are waiting to be adopted. Jeanne also supports and assists the individual to be an active member in her local church parish. Jeanne helps her to donate food items, clothing, and participate in other events that help give back to the community (especially around the holidays!)

Competency Area O: Promoting Positive Behavior & Supports

A specific situation in which Jeanne has demonstrated this skill was when she realized how environmental factors influence her service recipient's behavior. The individual that Jeanne works with often has great anxiety when using a public restroom and it was always assumed she just preferred the privacy of her home restroom. Initially, Jeanne would ensure that the individual always used the bathroom at home before they went out. However, this was not always possible and there were times that the individual had to use the bathroom in public. Jeanne devised a plan to de-sensitize her service recipient to using public restrooms, in doing so she discovered that the individual's fears were that the lights would go out on her (on a timer), the toilet would clog and overflow, and/or the flush of a specific bowl scared her. These concerns were quelled by Jeanne, who will stand in front of the light sensor (if there is one), and Jeanne always flushes the bowl for the individual PRIOR to her using the bathroom to let her see and hear how the flush will be. The individual still has some restrooms which intimidate her; however, great progress has been made thanks to Jeanne's intuition and finding out what were the triggers of the individual's fears/behavior.

Competency Area P: Supporting Health & Wellness

The individual that Jeanne works with has been on a mission to lose weight and follow a healthy, low-carb lifestyle. Jeanne helps her to explore new recipes and works with the family to decide what nights she can help the individual make a new meal. We brainstormed ways that we can make this goal more enticing and decided to try the Pinterest app. Jeanne is intimidated by technology, but put the needs of her individual first and sat with me and the individual and took the time to download and learn the app so she could then move forward with helping the individual. Another way that Jeanne supports this individual's wellness is by helping her to stay mindful of hoarding tendencies. Jeanne is patient and tolerant and listens to her individual.

In conclusion, Jeanne and her service recipient take advantage of the holiday spirit and goodwill towards others within their community. They volunteer together year-round, but a few specific things they did this month were: visited the cat shelter and were delighted to discover all the adoptions for the month of December, made soup for one of her church's Wednesday Lenten suppers, and baked cookies for their Family Choir Christmas Party!

Danielle Powers

Comm. Hab. Supervisor

Special points of interest:

If you see someone who should be nominated for Employee of the Month mention it to their Supervisor

If you have not received your Awards Certificate, Please Contact Annmarie @ 212-629-7939 ext. 210



Holiday Celebration December 20th at Stewart Hotel



Natalie Paul Case Management

Rosemary Decarlo Comm. Hab.

Nicole Arce Case Management

Bamidele Ayiola Comm. Hab.

Joy Sackey Oberman

Rosemarie Miller Riverdale

Adrienne Riddick Liberty

Erica Simes King Supervised

Petra Doldron Lincoln

February

Marie Remy Comm. Hab.

Ana Delacruz Kelly

Rachelle Pierre-Louise Comm. Hab.

Michael Beckford Crotona

Jennifer James Oberman

Nyenk Subah Bryant

Nicole Arce Case Management

Errol Charles 135 St.

Jessica Threatt Ozone Park

Madelyn Williams Lincoln

Stephanie Ladson Lincoln

Migdalia Rivera Simpson

Victor Johnson 163 St.

March

Jared Johnson Comm. Hab.

Melissa Hanna Comm. Hab.

Denise Valdez Comm. Hab

Shanika Hoilette Bryant Ave.

Paul Johson 135 St.

Madelyn Williams Lincoln

April

Carol Hays Comm. Hab.

Annette Aponte Underhill

Kelica Burroughs Simpson

Jesse Calvin Liberty

Aviance Cox Friendly

Lillian Jalloh Bryant Ave.

Victor Johnson 163 St.

Amanda Hall-Pratt 178 St.

Jeneba Kargbo Richmond

Inez Serrano 135 St.

Lynette McFarlene Residential Prog. Admin.

May

Neshamah Pinney Crotona

Brittany Simmons Crotona

Erica Vaiana Comm. Hab.

Loude Loriuste Homecare & FSS

June

Brandon Barksdale Lincoln

Jeanne Smith Comm. Hab.

Lillian Jalloh Bryant Ave.

Maurice Mitchelson 135 St.

Ebony Williams Riverdale

Lousie Toney Broadway

Robert Soria Homecare

Nira Marius Liberty

July

Amanda Hall-Pratt 178 St.

Myles Surland Van Tams Crotona

Sharon Downer Crotona

Regina Howell Underhill

Damon Postell 135 St.

Rosemarie Miller Riverdale

September

Janelle Jones Crotona

Deandrea Jiggetts Riverdale

Ebony William Riverdale

Frank McArthur Riverdale

Felecia Phillips Riverdale

Daniel Joseph Riverdale

Rosemarie Miller Riverdale

Jeremey White Riverdale

John Lee Riverdale

Nira Marius Riverdale

Lady Martinez Behaviorally Challenged

Lakenya Bryant Residential Manager

Barbara Cotman MSC

Lydia Elena Godoy Lead Teacher

November

Deja Harris Bryant Ave.

Joyce Moulton Comm. Hab.

August

Myles Surland Van Tams Crotona

Christine Funn Livonia

Dellon Jones Livonia

Paris Ricks Livonia

Donnya Perkins Comm. Hab.

Kristen Nelson Comm. Hab.

Miriam Johnson Comm. Hab.

Andois Carrasco Day Hab.

Walia Perez Comm. Hab.

Justin Vecchione Comm. Hab.

Yahel Gilbert Parent/In-Home Training

Javier Ruiz Homecare/Respite

Margarita Sanabria Homecare

Grace Delisi-Chirico Self-Direction

Unique Destasio Comm. Hab.

Octavia Robinson King

Terry Charles Lincoln

Paulette Morrison 824 178 St.

Jonathan Ortiz 135 St.

Nina Marius Liberty

Janet Beckford Arlington

Valerie James 163 St.

Lakenya Bryant Residential Manager

October

Georgia Pettway Assistant Manager

Hilaria Mesa 178th

Aviance Cox King

Jose Nunez Simpson St.

Vanessa Felipe Simpson St.

Sharon Downer-Gordon Crotona

Julia Cascio Comm. Hab.

Erica Vaiana Comm. Hab.

Lydia Elena Godoy Lead Teacher

December

Jeanne Smith Comm. Hab.

Lillian Jalloh Bryant Ave.

Hilaria Mesa 178 St.





Supervisor of The Quarter Winners

1st Quarter *Carolyn Giambastiani*

Crotona IRA

2nd Quarter *Minnie Owens*

Broadway IRA

3rd Quarter *Kristin Alameda*

SI Office

Nominees

Sarah Toussaint **Ozone IRA**

Meril Brandt **Lincoln IRA**

Admin. of the Quarter

1st Quarter

Kimberly Castrogiovanni **SI Office**

2nd Quarter

Ilene Hales **Main Office**

3rd Quarter

Luis Bonnet **Main Office**





Prior Celebrations

