



Employee Of The Month Myles Surland Van Tams

Myles adheres to allergy alerts, texture, portion size, and other alerts related to the special requirements of the individual. Myles ensures each individual he supports has a nutritious meal choice of their liking.

ry for the individuals in a timely manner to assist the medical coordinators and management. Myles ensures he compiles the amount of medications in house so compliance standards are met and to ensure individuals have adequate medication at all times.

Myles Surland Van Tams is a DSP from Crotona IRA who has been selected for the employee of the month award for the month of August 2016. Myles has been employed with CFS for three years. He exhibits many of the core competencies.

Myles demonstrates enthusiasm for learning the knowledge and skills required to perform the job. Which is why he is being nominated for: **Education, Training and Self-Development Activities.** He listens to feedback and ensures that he takes necessary steps to improve his job performance. He applies knowledge and skills gained to effectively complete the job. He has taken initiative to attend, participate, and successfully complete all required training in a timely manner.

Myles is being nominated for: **Supporting Health and Wellness.** Myles demonstrates and assists in nutritious meal planning and food preparation, storage and handling. Myles teaches dining skills according to the individual's needs and assists individuals to use clean, healthy practices when preparing meals.

Myles is being nominated for: **Supporting Crisis Prevention, Intervention, and Resolution.** Myles demonstrates and supports the individual's connections to others, self-confidence and opportunities for relaxation and recreation to decrease the possibility of a crisis occurring. When the individual is unable to cope with stress, Myles is able to effectively use the following *R-Star techniques: Reassessment, Reassurance, Repeat-Ask-Validate, Remind, and Restore.* Myles can discuss an individual's vulnerabilities, strengths and potential irritants with effective supports. Myles works to repair and restore the environment and peoples' emotions after a crisis situation. He demonstrates calmness during behavioral episodes and is able to problem solve and find resolutions in a way that makes a big difference in the lives of the people he supports.

In addition, Myles is being nominated for: **Promoting positive behavior and supports.** Myles recently was selected as one of the staff to accompany the individuals on vacation to Kalahari Waterpark in PA. During the vacation in PA Myles offered to accompany one individual to go visit with his mother and family. On return from vacation the individual stated he was so thankful to Myles for making it possible for him to visit with his mother. He stated "Myles made me feel happy and I enjoyed my vacation. I had a lot of fun".

Myles deserves to be employee of the month for August. **Myles supports Education, Training and Self-Development Activities, health and wellness and crisis prevention, intervention and resolution, creating documentation records and promoting positive behavior and supports.** We are proud to nominate Myles Surland Van Tams for employee of the month of August. He is such an asset to Crotona and highly deserving of this recognition.

Carolyn Giambastiani,
Assistant Residential Manger

Myles is also being nominated for: **Creating meaningful documentation records.** Myles has taken the initiative to complete medical invento-

Inside this issue:

August EOM	1
DSP Week	2
DSP Week	3
Previous Mentions	4

Special points of interest:

If you see someone who should be nominated for Employee of the Month mention it to their Supervisor

If you have not received your Awards Certificate, Please contact Annmarie @ 212-629-7939 ext. 210

Direct Support Professional WEEK



Professionals who care, listen, and help are Direct Support Professionals. In honor of DSPs the State of New York proclaimed a week of recognition and dedication.



Every day the Direct Support Professionals at The Center for Family Support perform exemplary work on behalf of the individuals with developmental disabilities and the families we support.

Their hard work and dedication have helped individuals and families in innumerable ways. Because of their efforts many of our individuals now have jobs. Because of their work more and more people are living more independently.... Because of their commitment individuals are engaging in meaningful activities of their choosing. Because of their skill family life has greater enjoyment and less stress.

- Steve Vernikoff, Executive Director



Direct Support Professional WEEK



On 9/14/16 DSP Week was celebrated in the CFS Bronx office. Many DSP's attended and were treated to lunch, given umbrellas and a booklet of stories and inspiration created just for them. The CFS Mentors shared a presentation on DSP Core Competencies including role plays and discussion. It was a great event to say Thank you to all who attended.



On September 14th, Manager Cathy Caper prepared a really nice BBQ for the staff at Twain Place group home. Each of the Service Recipients at this location gave a short speech acknowledging the DSP staff for all the hard work that they do helping to support their dreams for the future.



On September 16th, Manager Durrehawar Anderson gave her staff a dinner party and most of the staff came out, ate and talked to each other and shared their hopes for the future at Elmwood Park.



Celebrations took place in Manhattan, where DSPs told great stories using the competencies.

In Celebration of all dedicated DSPs , You are Greatly Appreciated !



Employee of The Month - Nominees 2016

January

Natalie Paul Case Management
Rosemary Decarlo Comm. Hab.
 Nicole Arce Case Management
 Bamidele Ayiola Comm. Hab.
 Joy Sackey Oberman
 Rosemarie Miller Riverdale
 Adrienne Riddick Liberty
 Erica Simes King Supervised
 Petra Doldron Lincoln

April

Carol Haye Comm. Hab.
 Annette Aponte Underhill
 Kelica Burroughs Simpson
 Jesse Calvin Liberty
 Aviance Cox Friendly
 Lillian Jalloh Bryant Ave.
 Victor Johnson 163 St.
 Amanda Hall-Pratt 178 St.
 Jeneba Kargbo Richmond
 Inez Serrano 135 St.
 Lynette McFarlene Residential Prog. Admin.

May

Neshamah Pinney Crotona
 Brittany Simmons Crotona
 Erica Vaiana Comm. Hab.
 Loude Loriuste Homecare & FSS

June

Brandon Barksdale Lincoln
 Jeanne Smith Comm. Hab.
 Lillian Jalloh Bryant Ave.
 Maurice Mitchelson 135 St.
 Ebony Williams Riverdale
 Lousie Toney Broadway
 Robert Soria Homecare
 Nira Marius Liberty

July

Amanda Hall-Pratt 178 St.
 Myles Surland Van Tams Crotona
 Sharon Downer Crotona
 Regina Howell Underhill
 Damon Postell 135 St.
 Rosemarie Miller Riverdale

February

Marie Remy Comm. Hab.
 Ana Delacruz Kelly
 Rachelle Pierre-Louise Comm. Hab.
 Michael Beckford Crotona
 Jennifer James Oberman
 Nyenk Subah Bryant
 Nicole Arce Case Management
 Errol Charles 135 St.
 Jessica Threatt Ozone Park
 Madelyn Williams Lincoln
 Stephanie Ladson Lincoln
 Migdalia Rivera Simpson
 Victor Johnson 163 St.



August

Myles Surland Van Tams Crotona
 Christine Funn Livonia
 Dellon Jones Livonia
 Paris Ricks Livonia
 Donnya Perkins Comm. Hab.
 Kristen Nelson Comm. Hab.
 Miriam Johnson Comm. Hab.
 Andois Carrasco Day Hab.
 Walia Perez Comm. Hab.
 Justin Vecchione Comm. Hab.
 Yahel Gilbert Parent / In-Home Training
 Javier Ruiz Homecare / Respite
 Margarita Sanabria Homecare
 Grace Delisi-Chirico Self-Direction
 Unique Destasio Comm. Hab.
 Octavia Robinson King
 Terry Charles Lincoln
 Paulette Morrison 824 178 St.
 Jonathan Ortiz 35 St.
 Nina Marius Liberty
 Janet Beckford Arlington
 Valerie James 163 St.
 Lakenya Bryant Residential Manager

March

Jared Johnson Comm. Hab.
 Melissa Hanna Comm. Hab.
 Denise Valdez Comm. Hab.
 Shanika Hoilette Bryant Ave.
 Paul Johson 135 St.
 Madelyn Williams Lincoln

Supervisor of The Quarter Winners

1st Quarter *Carolyn Giambastiani*
Crotona IRA
 2nd Quarter *Minnie Owens*
Broadway IRA

Nominees

Sarah Toussaint Ozone IRA
Meril Brandt Lincoln IRA

Admin of the Quarter

1st Quarter
Kimberly Castrogiovanni SI Office
 2nd Quarter
Ilene Hales Main Office